



TRAVEL REPORT SUMMARY

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<p>Title of the event: Report on the mentorship visit to the NGO “Ulukman Daryger” in Karakol and Naryn</p>	<p>Travel Dates: 16-21.05.2022</p>
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- Purpose of Travel:**
1. HP and STI drugs inventory, analysis and verification of the received of HP and STI drugs, comparison of the number of covered clients and the distribution / issue of HP and STI drugs according to the MIS database and outreach workers diaries and doctors documents.
 2. On job training to the new staff regarding program report and indicators.
 3. Meeting with staff, discussion of program activities in the framework of distribution and recording of HP, inventory and monitoring issues by NGOs
 4. Joint outreach work with NGO staff and meeting with clients - SW, PWID, PLHIV (based on previous recommendation)
 5. “Test purchase” of commodities in Karakol (in pharmacies and in markets)

Brief Summary:

Tasks
 HP inventory
 On-job training to new recruiting staff.
 Data verification
 Discussion of program activities and issues during the report period
 Meeting with staff and clients

Organization provides services on HIV prevention, treatment, care, and support programmes among SW, PWID and PLHIV. Overall, in Karakol and Balykchy there are almost 50-54 sites/places where SW are covered. New clients are reached by means of souteneurs and through visiting sites. For PLHIV group it’s mostly through the AIDS center and doctors. For PWID group through clients and by visiting sites.

The project provides services for referral, consulting (also on legal issues by the street lawyer), social support, distribution of health products and IEM, HIV rapid testing. Case management for PLHIV, HIV and motivation. Moreover, organization provided with COVID19 Ag rapid tests for staff and client if they have symptoms of a respiratory infection. Since October organization has access to the STI

services (diagnostic and partly treatment) to SWs, and diagnostics for cervical cancer, 16 type of HPV. Currently NGO has 1 office in Naryn and 2 offices in Karakol to provide services to the target groups, one for SW and separate office for PWID and PLHIV groups. Additionally, based on previously recommendation the head of organization replaced outreach workers who works with SWs, which made possibility to reach new clients.

1. During the visit meeting with staff were held and informed them about the purpose of visit.
2. HP inventory taking into account the stock and received amount of HP since January 2022 for 3 key population groups (KPG) in Karakol and for 2 in Naryn.

Was conducted the physical HP inventory and compares data with the HP registers. Inventory was conducted at NGO level in Karakol there were found any discrepancy, in Naryn were found discrepancies on standard condom 288 pieces, but then then she remembered that she gave condoms to a staff member working with PLHIV and an outreach worker working with SWs for the visit of the mobile team, but did not write in the HP log, and a few recent entries in HP log were written with a pencil, which is not desirable. The detail information provided in the Annex #1.

Assessment of a warehouse for storage of health commodities for 3 components.

Warehouse is inside the office, in separate room, after recommendation of audit place was divided for 2 zones by a plastic partition: zone where conduct rapid diagnostic for SW, who comes to office and zone for storage of HP dedicated which is locked area solely used for storage of goods with access strictly prohibited to any unauthorized persons.

In Naryn was conducted on-job training regarding of new activities at PLHIV component (based on issues raised during the SR meeting) algorithm of working with AIDS centers; regarding indicators; data collection; primary documentation etc.

In Karakol also was conducted on-job training to the M&E Specialist, MIS data base maintenance Specialist and Health products (HP) management specialist regarding calculation of indicators, scope of work and program report on 3 KP groups. At what point they should have put more attention. The frequency of data entry into the MIS database is usually monthly for PWID, weekly for SWs, and 2 weeks for PLHIV. Data entry MIS database for all groups is handled by one employee. Storage, recording, and reporting is also handled by the same employee. Recording of acceptance, consumption of HP, at the Excel database and the 1C program are used. Additionally, was conducted training on PLHIV component (based on issues raised during the SR meeting) algorithm of working with AIDS centers; regarding indicators; data collection; primary documentation etc.

Comparison of the number of covered clients and the distribution / issue of HP according to the MIS database and outreach workers diaries.

3. *Verification of consumption according to the HP logs with the diaries of outreach workers (random sample).* According to the random sample the data in HP logs is same with the diaries of outreach workers and HP logs.

4. *Verification results:*

According to the MIS databased at the date of monitoring visit for 1 quarter 2022, 813 SW, 211 PWID, 145 PLHIV received services in Issyk-kul and Naryn oblasts.

There are currently 21 people working for the NGO within the project, including medical workers. Each outreach worker has a schedule for outreach work, plans are made every week and discussed at weekly staff meetings with the head of the organization, but not all discussions are recorded. Each

outreach is conducted by 2 staff jointly.

Assessment of client needs, the quality of services provided is carried out within the framework of M&E visits by the head of the organization and M&E specialist. According to the recommendations of the UNDP GF project specialists, the survey covered 10% of the client coverage, now this recommendation has been implemented, the analysis of the data obtained is being carried out and provided in the program report.

According to the recommendations of the UNDP GF project specialists, certification of the organization's employees is carried out periodically, and the questions are focused on the work carried out with clients, i.e. information about HIV, hepatitis, STIs, PEP, PrEP, etc.

Primary documentation, registration, and reporting forms:

Each outreach worker uses the following documentation: diaries of outreach workers, HP recorder tables, referral blanks, journals of providing services to clients, route sheets. The number of clients per outreach worker is on average 100 clients, those clients who received services at least once per quarter are considered regular. Primary clients for PWID-70%, for SWs and PLWH-100%.

Results of data verification (comparison of data from diaries of outreach workers and the MIS database).

Brief findings are below:

For SWs

Month	Primary documentation	Database/Aggregating Document	Number of checked codes (UIC) and % match between primary documentation and database	Notes
January	Diaries of an outreach worker	MIS database	20-100%	N/A
February			20-100%	
March			20-100%	

There were no discrepancies between the data in the MIS database and the primary documentation. The data was verified in the presence of a database specialist Adilbekova M.

For PWID

Month	Primary documentation	Database/Aggregating Document	Number of checked codes (UIC) and % match between primary documentation and database	Notes
January	Diaries of an	MIS database	15-100%	N/A

February	outreach worker		15-100%	
March			15-100%	

There were no discrepancies between the data in the MIS database and the primary documentation.

For PLHIV

Month	Primary documentation	Database/Aggregating Document	Number of checked codes (UIC) and % match between primary documentation and database	Notes
January	Diaries of an Social worker	MIS database	7-100%	Ensure that primary documentation matches the database on a regular basis
February			7-100%	
March			7-85%	

ЛЮЭД177 dated 17/03/22 the number of issued condoms does not match in the primary documentation and the database.

Comparison of the number of covered clients and the distribution / issue of HP according to the MIS database and outreach workers diaries.

Was not found discrepancy on data in MIS database and outreach workers diaries.

Verification and acceptance of the 3 programme reports (SW, PWID and PLHIV) for 1st quarter 2022, were completed.

1. During the meeting with staff was discussed new program activities. HP have been issued to outreach workers without boxes since recommendation from the GF/UNDP project was given to NGO. On job training of data collection, accounting and reporting forms, data analysis, record keeping, data collection and template of new indicators for 3 KPG was held for responsible staff. Rapid testing is conducted by 3 staff members in Karakol, and in Naryn by 1 staff member, who were trained accordingly. Conditions and procedures of rapid testing for SW was conducted in line with SOP.
2. In Karakol, according to the recommendations of the UNDP GF project specialists, the organization accepted new outreach workers, young girls, previously worked for 1 month as volunteers. As a result, the organization has increased coverage, new customers, younger age.

During the M&E visit, interviews were conducted with 16 SWs (8 in Naryn, 2 in Pokrovka, 6 in Karakol):

In place where work SWs:

1. Sauna “Karkyra” (ЭЛДИ296, БАБЕ202). One of them new one and haven’t been covered by the NGO, she has been working in the field of providing sex services for 1-2 months, 1 previously received services in Tokmok in Tais+.
2. In addition, girls who work in separate apartments were interviewed (БАБА299, ОЛХИ296, ЛЮАЛ201, ОЛВЯ294, БИАЛ200, ОЛВА292).

2 SWs (БАБА299, ОЛХИ296) were interviewed in the village of Pokrovka. In the city of Naryn, (ТОКЕ286, КАНЫ293, ШАМО285, БЕЧА285, НАДУ295, МААС284, ЖУОС284, МЫРО284) were interviewed. The rest were interviewed in the car, not far from their place of service. There are no special places for providing sex services in Naryn, all interviewed sex workers live in different places and work at home or go to saunas or hotels on call. All interviewed SWs noted that they meet with outreach workers 2-3 times a month and regularly receive condoms in the amount of 25-30 condoms, they are enough for a month, they can buy them if necessary, or clients bring condoms. For a month, condoms are needed from 5 to 40 pieces per month. Interviewed SWs noted that the number of clients per day is at least 1-2, maximum 10-15. Several interviewed SWs noted that condoms are not used in cases where the client paid extra, when drinking alcoholic beverages SWs, with regular sexual partners and one SW noted that they do not use condoms before menstruation. Several SWs have husbands. Most SWs try to always use condoms.

All of them, except for the new client, had been tested for HIV and knew their results. There were no problems with law enforcement. The SWs interviewed did not have a clear understanding of the ways of HIV transmission, symptoms of STIs and knew almost nothing about PrEP. New customers do not know all the necessary information.

At 16 May 2022, we were waiting for SWs in Cholpon Ata district, but as explain outreach worker they refused to meet with us. Due to this is a feature of the region, and services are provided by single women with several children in their care, for payment in the form of food, coal, etc. Moreover, many clients don't want to come for meeting with UNDP staff among all 3 groups. Employees of the organization noted that clients are not very willing to meet strangers due to the fact that the city is small, people know each other and do not want to be identified.

Among PWID:

5 PWID were interviewed in Karakol with the following UIC: ЖУАЛ194, ТЫТА174, ЖАДЖ171, КЕБО178, ШИВАК187.

PWID receive the services of the organization for 2-5 years, clients who receive the services of the organization for a long time previously received services from the PF "Harmony plus". The frequency of meetings with outreach worker Bolot and social worker Ella ranges from one to several times a month, some more often, some less often. PWID clients reported receiving between 5 and 15-20 syringes per month, alcohol wipes and 2-4 condoms. There are enough medical products received, and the quality of drugs issued satisfies customers. The last time some of them injected drugs was yesterday, and a maximum of 1 month ago (some of them use digestion from pharmaceutical preparations).

HIV testing is carried out once a year, some more often if there was unsafe behavior.

Clients are well informed about the ways of HIV transmission, symptoms of STIs and hepatitis, but know almost nothing about post-exposure prophylaxis (PEP) and pre-exposure prophylaxis (PrEP).

There is no methadone substitution therapy in the region.

It is necessary to strengthen the information component of the work on the issues of STIs, PrEP and PEP.

Condoms are not used with regular sexual partners, as well as when intoxicated.

At the same time, the majority of interviewed PWID noted that the staff of the organization treats them with respect, confidentiality is observed in the provision of services, the staff of the organization responds flexibly to their needs, and rated the work of the organization and staff as "5".

The police in the last few years do not detain without reason.

Among PLHIV:

3 PLHIV were interviewed in Naryn with the following UIC: ЖАСУ265, АДТА293, АЙТИ189.

In Karakol, a social worker and a doctor providing services to PLHIV left for a training event and were unable to participate in the discussion and monitoring visit. Clients of PLHIV were not invited to meet with specialists and were not interviewed in Karakol.

Recommendations:

For UNDP office:

1. To conduct an inventory of health products on regular basis.
2. Conduct at regular based M&E visits to organization (by responsible program staff).
3. Continue to provide advisory and technical support to the organization among SW, PLHIV and PWID.

For the NGO:

1. To refocus the work on attracting new clients among SW (for example during the summer period, intensify work in the resort area of the Issyk-Kul region for to engaging of new SWs), PWID for who received the minimal package of services and HIV testing.
2. Make a work schedule for employees in the office, taking into account 50% of employment and the schedule of field work, in Naryn.
3. If there are savings, increase expenses for M&E activities.
4. Strengthen the information component on PrEP, PEP, safe behavior (because according to the results of the survey SWs practice unprotected sex) (revise the methodology for training of sex workers).
5. Continue work on motivating and retaining clients on ART.
6. To convince more clients to meet with UNDP/GF programme specialist next time together with responsible staff.
7. Finalize the procedure of office work, namely the maintenance of documentation (arrange and file documents according to the nomenclature of cases)
8. Additionally, in Naryn: timely enter information into the HP log and keep records carefully with a pen, not a pencil.
9. All recommendations were voiced, discussed, and provided in written. The inventory document was provided to the employees of the organization.

Distribution:

- ✓ Inga Babicheva, HIV/TB Grant Coordinator

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